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Memo: **UPDATE** - COVID-19 Impact Effective Date: 3/18/2020

To our valued clients and friends,

The purpose of this letter is to discuss with you COVID-19 and its effect on the services we provide to your Department. COVID-19 has had a tremendous impact on our operations. Not only are we screening our inmates for the virus in an effort to mitigate the spread of the virus, but our housing facilities are beginning to quarantine their inmates and facilities and local jails are refusing to allow us to use their facilities for overnight rest or even restroom breaks. As a result, PTS is forced to suspend ground transportation to the following states until further notice:

- Arizona
- California
- Colorado
- Nevada
- New Mexico
- Utah

3.18.19 UPDATE: We are now without our Northeastern Hub Wayne County, PA (Honesdale) for the next 30 days. This leaves us with limited capability to perform our services in that region of the United States.

Effective 3.18.2020 the following States are added:

- New York
- New Jersey
- Pennsylvania
- Maryland
- Washington DC
- Delaware
- Vermont
- New Hampshire
- Maine
- Rhode Island
- Connecticut
- Virginia Case by Case with approval from routing (North of I-64)
- West Virginia Case by Case with approval from routing (East of I-79, HWY-19, & I-77)

Pick-up or drop-offs to these states will be limited to air-travel only until further notice and we will need to convert all standard ground moves "to" and "from" the listed states to Air Extraditions. You will be contacted by our customer service team if this affects your agency.

We understand that this may affect your transportation needs, however the operational impact that COVID-19 has caused throughout our transportation network has made it impossible to service clients in these states by ground. We believe it is simply not in the best interest of the inmates, our clients or our company to transport inmates to or from these states by ground under existing conditions.

This decision was not made lightly, and we thank you for your patience in this difficult time. As soon as our country and our network partners get through this crisis, we will resume normal ground operations and you will be notified immediately. Thank you again for partnering with us and we look forward to getting through this predicament and back to servicing your extradition needs.

Respectfully,

Joel Brasfield President and CEO Prisoner Transportation Services, Inc. 615-352-9798-Office 615-352-9737- Fax 615-351-6683-Mobile